



NOTIFYING THE PUBLIC OF RIGHTS UNDER TITLE VI



The Montachusett Regional Transit Authority (MART) operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she/he has been aggrieved by any unlawful discriminatory practice under Title VI may file a written complaint to MART. Please allow up to 10 days to properly file and investigate the complaint.

- ◆ For more information on MART's civil rights program and the procedure to file complaint, contact: civilrights@mrta.us or call 978-345-7711 ext. 3. You can also visit our website at www.mrta.us and navigate to the Customer Support tab, there you will find the necessary forms to fill out and submit. Or you can visit our main office located at 1427R Water St. Fitchburg Ma, 01420.
- ◆ A complaint may be filed directly with the Federal Transit Administration by filing a complaint form online at <https://ftawebprod.fta.dot.gov/OCF/OnlineComplaintForm/CreateOnlineComplaintForm>
- ◆ If information is needed in a different language please contact: 978-345-7711 ext. 3
- ◆ Si necesita información en un idioma diferente, comuníquese con: 978-345-7711 ext. 3