



Unlinked Passenger Trips (UPT)	Ridership by Month												
	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Totals
Fixed Route	31,304	32,963	43,673	48,507	43,242	42,365	40,482	44,163	45,554	46,523	45,817		464,592
Demand Response	23,495	25,282	24,007	28,762	23,730	24,097	26,033	23,565	27,658	28,704	22,102		277,434
Demand Taxi*	26,244	26,680	25,770	29,169	25,553	25,981	27,160	24,716	28,358	29,589	30,124		299,344

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area.

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												
	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Average
Fixed Route	100%	100%	100%	100%	98%	100%	100%	100%	100%	100%	100%		100%
Demand Response*	95.8%	96.4%	96.2%	95.9%	95.4%	94.3%	94.9%	94.7%	95.6%	95.4%	95.7%		95.5%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2024			Aug-2024			Sep-2024			Oct-2024			Nov-2024			Dec-2024		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	101,892	101,892	1	121,564	-	0	111,313	111,313	1	88,974	44,487	2	85,478	42,739	2	100,411	33,470	3
Demand Response	162,057	81,029	2	167,230	27,872	6	162,410	162,410	1	183,277	183,277	1	152,639	76,320	2	155,765	-	0

	Jan-2025			Feb-2025			Mar-2025			Apr-2025			May-2025			Jun-2025		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	94,899	47,450	2	86,844	-	0	102,081	20,416	5	100,703	20,141	5	101,235	50,617	2			
Demand Response	163,995	-	0	142,737	142,737	1	179,494	59,831	3	183,166	61,055	3	153,888	-	0			

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.