



Unlinked Passenger Trips (UPT)	Ridership by Month												Totals
	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	
Fixed Route	27,296	27,382	30,916	31,963	31,716	30,022	30,846	31,557	33,613	35,102	32,261		342,674
Demand Response	19,274	23,520	22,150	23,419	22,548	21,414	21,531	21,852	23,343	23,223	25,012		247,286
Demand Taxi*	26,718	29,212	28,978	25,852	24,962	24,488	25,292	24,584	32,259	28,481	28,916		299,742

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area. **889,702**

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												Average
	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	
Fixed Route	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%
Demand Response*	96.7%	96.9%	96.5%	96.3%	95.6%	95.7%	96.5%	96.6%	96.6%	95.8%	96.1%		96.3%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2023			Aug-2023			Sep-2023			Oct-2023			Nov-2023			Dec-2023		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	66,242	9,463	7	71,147	7,905	9	75,991	6,908	11	78,604	19,651	4	75,395	15,079	5	74,007	14,801	5
Demand Response	165,056	82,528	2	161,901	53,967	3	149,584	49,861	3	158,789	79,395	2	158,863	158,863	1	151,910	151,910	1

Road Calls	Jan-2024			Feb-2024			Mar-2024			Apr-2024			May-2024			Jun-2024		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
	Fixed Route	75,558	75,558	1	77,981	77,981	1	82,954	9,217	9	82,282	11,755	7	81,414	27,138	3		
Demand Response	147,782	-	0	147,061	73,530	2	155,521	155,521	1	156,865	52,288	3	163,920	163,920	1			

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.