



Unlinked Passenger Trips (UPT)	Ridership by Month												Totals	
	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024		
Fixed Route	27,296	27,382	30,916	31,963										117,557
Demand Response	19,259	23,520	22,150	23,419										88,348
Demand Taxi*	26,718	29,212	28,978	25,852										110,760

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area. **316,665**

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												Average	
	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024		
Fixed Route	100%	100%	100%	100%										100%
Demand Response*	96.73%	96.93%	96.50%	96.30%										97%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2023			Aug-2023			Sep-2023			Oct-2023			Nov-2023			Dec-2023		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route	66,242	9,463	7	71,147	7,905	9	75,991	6,908	11	78,604	19,651	4						
Demand Response	135,709	67,855	2	161,972	53,991	3	149,612	49,871	3	159,773	79,887	2						
	Jan-2024			Feb-2024			Mar-2024			Apr-2024			May-2024			Jun-2024		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route																		
Demand Response																		

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.