



Unlinked Passenger Trips (UPT)	Ridership by Month												
	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Totals
Fixed Route	28,072	31,160	36,177	30,490	27,855	21,286	24,412	24,531	30,163	22,874	24,079	29,496	330,595
Demand Response	18,277	20,768	21,028	20,740	20,310	20,920	18,223	18,416	22,874	24,079	29,496	20,654	255,785
Demand Taxi*	22,886	24,531	23,400	23,042	23,015	24,783	24,883	22,597	24,079	29,496	20,654	23,499	286,865

\*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area. **873,245**

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												
	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Average
Fixed Route	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	97%	100%
Demand Response*	97.1%	97.6%	98.1%	96.1%	95.9%	95.4%	95.2%	95.5%	96.0%	96.7%	97.0%	0.0%	88%

\* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2022			Aug-2022			Sep-2022			Oct-2022			Nov-2022			Dec-2022		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route	67,417	22,472	3	75,924	15,185	5	75,694	12,616	6	73,526	18,381	4	71,344	23,781	3	75,723	18,931	4
Demand Response	122,323	-	0	144,353	-	0	145,946	-	1	144,677	-	1	139,783	-	1	144,851	-	0

  

	Jan-2023			Feb-2023			Mar-2023			Apr-2023			May-2023			Jun-2023		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route	71,852	14,370	5	70,151	11,692	6	79,211	7,921	10	71,868	8,983	8	78,098	8,678	9	67,970	9,710	7
Demand Response	127,672	127,672	1	124,552	124,552	1	153,572	51,191	3	138,018	138,018	1	154,633	154,633	1	150,288	30,058	5

-- = No breakdowns occurred in month for this mode.

\* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.