



Unlinked Passenger Trips (UPT)	Ridership by Month												Totals	
	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023		
Fixed Route	28,072	31,160	36,177	30,490	27,855	21,286	24,412							199,452
Demand Response	18,277	20,768	21,028	20,740	20,310	20,920	18,223							140,266
Demand Taxi*	22,886	24,531	23,400	23,042	23,015	24,783	24,883							166,540

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area. **506,258**

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												Average	
	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023		
Fixed Route	100%	100%	100%	100%	100%	100%	100%							100%
Demand Response*	97.1%	97.6%	98.1%	96.1%	95.9%	95.4%	95.2%							96%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2022			Aug-2022			Sep-2022			Oct-2022			Nov-2022			Dec-2022		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route	67,417	22,472	3	75,924	15,185	5	75,694	12,616	6	73,526	18,381	4	71,344	23,781	3	75,723	18,931	4
Demand Response	122,323	-	0	144,353	-	0	145,946	-	1	144,677	-	1	139,783	-	1	144,852	-	0

	Jan-2023			Feb-2023			Mar-2023			Apr-2023			May-2023			Jun-2023		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route	71,852	14,370	5															
Demand Response	127,673	127,673	1															

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.