



Unlinked Passenger Trips (UPT)	Ridership by Month												Totals	
	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022		
Fixed Route	28,072	31,160	36,177											95,409
Demand Response	18,277	20,768	21,028											60,073
Demand Taxi*	22,886	24,531	23,400											70,817

\*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area. **226,299**

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												Average	
	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022		
Fixed Route	100%	100%	100%											100%
Demand Response*	97.1%	97.6%	98.1%											98%

\* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2021			Aug-2021			Sep-2021			Oct-2021			Nov-2021			Dec-2021		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
Fixed Route	67,417	22,472	3	75,924	15,185	5	75,694	12,616	6									
Demand Response	122,323	-	0	144,353	-	0	145,946	-	1									

  

Road Calls	Jan-2022			Feb-2022			Mar-2022			Apr-2022			May-2022			Jun-2022		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Roadcalls	Vehicle Miles	Miles btw Break downs	# of Road calls	Vehicle Miles	Miles btw Break downs	# of Road calls
	Fixed Route																	
Demand Response																		

-- = No breakdowns occurred in month for this mode.

\* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.