

Public Meetings - New Farebox System / Fixed Route Changes

March 29, 2022 5:30 PM to 7:00 PM

Athol Senior Center

82 Freedom Street, Athol, MA 01331

Join Zoom Meeting

<https://us06web.zoom.us/j/88523397115?pwd=RkJhY1c0R0NSbVVGR1dkd09ZeFJkQT09>

Meeting ID: 885 2339 7115

Passcode: 011400

+1 929 205 6099 US (New York)

March 31, 2022 5:30 PM to 7:00 PM

MART Intermodal Center (ITC)

100 Main Street, Fitchburg, MA 01420

Join Zoom Meeting

<https://us06web.zoom.us/j/88523397115?pwd=RkJhY1c0R0NSbVVGR1dkd09ZeFJkQT09>

Meeting ID: 885 2339 7115

Passcode: 011400

+1 929 205 6099 US (New York)

April 5, 2022 5:30 PM to 7:00 PM

Gardner City Hall Room 128

95 Pleasant Street, Gardner MA 01440

Join Zoom Meeting

<https://us06web.zoom.us/j/88523397115?pwd=RkJhY1c0R0NSbVVGR1dkd09ZeFJkQT09>

Meeting ID: 885 2339 7115

Passcode: 011400

+1 929 205 6099 US (New York)

April 6, 2022 5:30 PM to 7:00PM

Leominster City Hall Auditorium

25 West Street, Leominster, MA 01453

Join Zoom Meeting

<https://us06web.zoom.us/j/88523397115?pwd=RkJhY1c0R0NSbVVGR1dkd09ZeFJkQT09>

Meeting ID: 885 2339 7115

Passcode: 011400

+1 929 205 6099 US (New York)

I. 5:30PM to 6:15PM – New Automatic Fare Collection System

1. Why is the Old System being Replaced?
2. New Fareboxes and Card Validators
 - a. Familiar Features
 - b. New Features
3. New Fare Card
 - a. New Look
 - b. New Flexibility
 - i. Fare Capping
4. Introducing Ticket Vending Machines (TVM)
 - a. More Flexibility
 - b. More Locations – where should they go?
5. Introducing Mobile Link
 - a. Mobile App
 - b. Online Purchasing
 - c. Online Renewals
6. Q&A period

II. 6:15PM to 7:00PM – Transit Changes

1. New Technology for our Customers
 - a. Passio Go
2. Public Input / Feedback
 - a. Existing Route and Schedule Change Considerations
 - i. Potential changes to current routes
 - ii. Potential changes to current schedules
 - iii. Recommendations for new neighborhoods for services
 - iv. Recommendations for additional destinations for services
 - v. Suggestions for changes to improve our transit services