



Ridership by Month

		Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017	Dec-2017	Jan-2018	Feb-2018	Mar-2018	Apr-2018	May-2018	Jun-2018	Totals
Unlinked Passenger Trips (UPT)	Fixed Route	33,988	39,550	61,692	62,647	52,887	46,278	38,116	47,447	47,143	48,236	49,766	37,640	565,390
	Demand Response	27,521	32,080	29,436	31,460	29,908	27,990	27,490	26,405	27,178	29,770	32,538	29,615	351,391
	Demand Taxi*	771	931	825	933	818	844	868	835	913	928	1,091	995	10,752
														927,533

*JARC (taxi service) runs Mon-Sat from 9:00pm - 11:30pm

Scheduled Trip Adherence

		Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017	Dec-2017	Jan-2018	Feb-2018	Mar-2018	Apr-2018	May-2018	Jun-2018	Average
Percent of Scheduled Trips Operated	Fixed Route	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	Demand Response*	94%	94%	95%	96%	95%	92%	92%	96%	97%	97%	97%	97%	95%
	Demand Taxi	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

* Includes trips cancelled by client prior to trip, cancelled upon arrival at pickup, and no-shows.

Customer Safety

		Jul-2017	Aug-2017	Sep-2017	Oct-2017	Nov-2017	Dec-2017	Jan-2018	Feb-2018	Mar-2018	Apr-2018	May-2018	Jun-2018	Average
Preventable Accidents	Fixed Route - 22	1	1	1	1	0	0	1	0	1	1	1	1	0.75
	Demand Response - 143*	1	2	2	5	4	2	7	5	5	0	4	1	3.17

*Vehicles Operated at Peak Maximum Service (during single day)

Maintenance

	Jul-2017			Aug-2017			Sep-2017			Oct-2017			Nov-2017			Dec-2017		
	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls
Fixed Route	67,082	6,708	10	75,281	6,273	12	74,355	6,196	12	78,176	39,088	2	76,757	12,793	6	74,120	12,319	6
Demand Response	165,022	56,100	3	190,732	31,707	6	174,971	58,776	3	190,815	-	0	181,076	91,342	2	169,653	169,416	1

	Jan-2018			Feb-2018			Mar-2018			Apr-2018			May-2018			Jun-2018		
	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls	Vehicle Miles	Miles btw Breakdowns	# of Roadcalls
Fixed Route	73,066	6,642	11	70,465	5,872	12	79,423	13,237	6	70,605	35,303	2	78,767	78,767	1	70,627	23,542	3
Demand Response	165,590	55,820	3	162,205	-	0	169,906	84,918	2	178,755	59,749	3	192,372	38,510	5	182,585	36,517	5

	FY16			FY17		
	Fixed Route	Paratransit	Brokerage	Fixed Route	Paratransit	Brokerage
Annual Financial Information						
Farebox Revenue	\$ 1,052,916	\$ 4,733,128	\$ 128,342,907	\$ 1,037,434	\$ 4,699,173	\$ 143,681,614
Gross Operating Costs	\$ 5,068,252	\$ 11,016,484	\$ 128,070,761	\$ 4,734,115	\$ 11,686,556	\$ 143,651,927
% of Fare Box Recovery of Operating Costs	20.8%	43.0%	100.2%	21.9%	40.2%	100.0%
Fleet Size (Revenue Vehicles)	26	165		31	163	
Number of Non-revenue Vehicles	4	2	4	3	2	4
Annual Statistical Information						
Number of Fixed Routes	15			17		
Number of Passenger Trips	692,701	398,620	5,511,720	594,021	358,846	5,682,561
Number of Revenue Hours	44,722	150,476		53,847	144,190	
Number of Revenue Miles	398,883	2,261,484		885,782	2,137,617	
Number of Vehicle Hours	45,916	165,098		56,995	164,784	
Number of Vehicle Miles	719,282	2,604,690		915,659	2,516,088	
Performance Measures:						
Operating Expense Per Passenger Trip	\$7.32	\$27.64		\$7.97	\$32.57	
Operating Expense Per Revenue Hour	\$113.33	\$73.21		\$87.92	\$81.05	
Operating Expense Per Revenue Mile	\$12.71	\$4.87		\$5.34	\$5.47	
Passenger Trips Per Revenue Hour	15.49	2.65		11.03	2.49	
Passenger Trips Per Revenue Mile	1.74	0.18		0.67	0.17	
Required Subsidy Per Passenger Trip	\$5.80	\$15.76		\$6.22	\$19.47	
Fare Structure:						
Fixed Route Fares:						
Adult Base	\$ 1.25			\$ 1.25		
Elderly Fare	\$ 0.60			\$ 0.60		
Disabled Fare	\$ 0.60			\$ 0.60		
Under 12						
Under 5	Free			Free		
Student Fare	\$ 0.60			\$ 0.60		
Monthly Pass - Base	\$25 or \$50			\$25 or \$50		
Monthly Pass - Elderly and Mobility Impaired	\$20 or \$40			\$20 or \$40		
Weekly Pass	N/A			N/A		
One Day Pass	N/A			N/A		
Other	\$13/\$10.50 or \$26/\$21			\$13/\$10.50 or \$26/\$21		
Describe Other	14 Day Pass			14 Day Pass		
Paratransit Fares:						
ADA		\$ 2.00			\$ 2.00	
Non-ADA	Monthly Subscription: Rates vary on # of trips/wk			Monthly Subscription: Rates vary on # of trips/wk		
Elderly		\$0.50-\$1.00			\$0.50-\$1.00	
Disabled		\$ 2.00			\$ 2.00	
Pass Program		N/A			N/A	
Ticket Program		Yes - same \$			Yes - same \$	